WHAT'S THE PROCESS?
Resident students: You will receive a permit application in the mail from the housing department. Completed applications and a copy of your vehicle registration card can be faxed or mailed to the Parking Services Office. You will be notified via mail if you are receive a permit along with additional instructions regarding payment and pickup of the permit.

Commuter students: Based upon availability, you can obtain a permit by going to the Parking Services Office. Be sure to bring a copy of your vehicle registration card and a form of payment. The Parking Services Office accepts cash, check, Visa, MasterCard, Discover, and Panther Funds. See our Web site, www.pps.pitt.edu, for the sale dates.

Evening students: You may purchase a permit at any time during the year in person, by mail, or by calling the Parking Services Office. To purchase in person or by mail, simply bring or send a copy of your vehicle registration card and form of payment to the University of Pittsburgh, Parking Services Office, 204 Brackenridge Hall, 3959 Fifth Avenue, Pittsburgh, PA 15260-4924. We accept cash, check, Visa, MasterCard, Discover, and Panther Funds for purchases in person, and check or credit cards for purchases by mail—please do not send cash. For credit card mail orders, please include card type, number, expiration date, and signature. To purchase a permit over the phone, please call 412-624-4034 with your credit card number and a customer service representative will assist you. Permits are available at the Parking Services Office; which may place a hold on your account—so pay your fines promptly.

If something does go wrong, the Parking Services Office is still your first stop. You may pay parking fines in person during our established office hours or mail your payment to us. Either way, it's due within 10 days from the date the citation was issued. Fines not paid within 90 business days will be forwarded to Student Business Services, which may place a hold on your account—so pay your fines promptly. You also can appeal your parking citation by faxing us at 412-628-2200, by e-mail at parkappeals@bc.pitt.edu, by mail, or by telephone at 412-624-8899. In all cases, your appeal must be received or postmarked within 10 days from the date on which the citation was issued in order for it to be considered. If you need help or other information on filing an appeal, call us at 412-624-8899 or stop by the office in person.

If you receive a nontraffic citation from the Commonwealth of Pennsylvania, arrange your payment directly with the office of the local magistrate (found on the citation notice), not the Parking Services Office.

JUST DON'T DO IT
We do our best to ensure that you have a parking space when you need one. In order to accomplish this goal, we sometimes have to penalize those who don't follow the rules. You are subject to penalty, including ticketing, booting, and/or towing, if you:...

• Buy or borrow a permit from someone other than the Parking Services Office;
• Use unauthorized University lots—please check the map at the right for details;
• Impede access or traffic;
• Park in violation of special event procedures;
• Fail to pay parking violations;
• Use an invalid permit or keycard;
• Display a permit that has been canceled, altered, defaced, or reported as missing (which also may result in a fine); or
• Use your permit at the wrong time;
• Repeat Offender;
• Forget to buy a pass for weekend visitors (so they don't get a ticket). Towing is at our discretion, but the responsibility for towing and storage charges is yours (or the vehicle owner's).

BUT JUST IN CASE...
If anything goes wrong, the University of Pittsburgh, Parking Services Office; 204 Brackenridge Hall, 3959 Fifth Avenue, Pittsburgh, PA 15260-4924. We accept cash, check, Visa, MasterCard, Discover, and Panther Funds for purchases in person, and check or credit cards for purchases by mail—please do not send cash. For credit card mail orders, please include card type, number, expiration date, and signature. To purchase a permit over the phone, please call 412-624-4034 with your credit card number and a customer service representative will assist you. Permits are available at the Parking Services Office; which may place a hold on your account—so pay your fines promptly. You also can appeal your parking citation by faxing us at 412-628-2200, by e-mail at parkappeals@bc.pitt.edu, by mail, or by telephone at 412-624-8899. In all cases, your appeal must be received or postmarked within 10 days from the date on which the citation was issued in order for it to be considered. If you need help or other information on filing an appeal, call us at 412-624-8899 or stop by the office in person.

If you receive a nontraffic citation from the Commonwealth of Pennsylvania, arrange your payment directly with the office of the local magistrate (found on the citation notice), not the Parking Services Office.

HELPFUL HINTS
Short-term parking is available at meters in the Sutherland Hall visitors lot and the RA, SO, Log Cabin, BQ, Y, and SN lots. Your permit is not valid at any meter—and don’t feed them beyond the maximum time or your vehicle may be ticketed, towed, and/or booted.

MAP—Motorist Assistance Program
If your vehicle needs a jump start or if you’ve locked your keys inside, MAP is here for you. Call MAP for assistance at 412-624-4034 during Parking Services Office hours or Pitt police at 412-624-2121 at all other times.