University of Pittsburgh
Parking Services Office
204 Brackenridge Hall
3959 Fifth Avenue
Pittsburgh, PA 15260-4924

WHERE TO START
Your car’s campus life begins with the Parking Services Office, located at 204 Brackenridge Hall. We’re your primary resource for all parking-related matters on campus, and we also can help with other transportation issues. Stop in, call us at 412-624-4034, or check our Web site, www.pts.pitt.edu/parking, for schedules, fees, and information on shuttle services, van call, and our free bicycle registration program.

The Parking Services Office is open Monday through Thursday, 8 a.m. to 5:30 p.m., and on Friday from 8 a.m. to 5 p.m. At the beginning of the fall and spring terms, we extend our hours, and hours also change during the summer term.

WHO ARE YOU?
Deciding what kind of permit you need is as easy as figuring out your enrollment status at Pitt. Depending on when you’re on campus, chances are we have a permit that meets your needs.

Resident students: If you are a full-time student living in a University residence hall operated through the Department of Housing Services, resident parking is available in the LT, FB, PH, OC, and U parking facilities (subject to change). Available spaces are limited, so the Parking Services Office distributes these permits via a lottery system based on dorm assignment. Resident student permits follow the same academic terms as housing contracts or leases. Additionally, these permits are valid in nonrestricted University lots weekdays between 5 p.m. and midnight and on weekends, except during special events.

Commuter students: If you are a commuter student, your options include daytime parking permits, hourly parking, and daily parking. Daytime commuter parking permits are available for OC, TV, and UDA lots (subject to change). As with the resident permits, availability is limited, and commuter permits are available by the academic term. They are not valid for overnight parking in any campus lots. Additionally, these permits are valid in nonrestricted University lots weekdays between 5 p.m. and midnight and on weekends, except during special events.

Hourly and daily parking rates are available for commuters in the CB, PH, OC, OH, SN, and SO facilities (subject to change). See our Web site for rates and operating hours.

Evening students: You can purchase an evening student permit, which is valid weekdays from either 2:50 or 4:50 p.m. until midnight and all day on weekends, except during special events, depending upon location. You also may have your ID activated for the either the SO or OH garages. (Check the map included in this brochure for the lots and times available.)

Special events: During athletic or other special events, Lots E, F, OC, OH, R, SC, SO, and TV are used for event parking; therefore, these lots may not be available for permit or hourly rate parking. The Parking Services Office makes every effort to notify its customers of special events affecting parking availability. If you are unsure about whether your lot is impacted, feel free to call us.

OTHER OPPORTUNITIES
Other parking opportunities are available throughout Oakland, and you also can choose from several driving alternatives, including carpool matching, Port Authority buses, and Pitt shuttles. You can find additional public parking information online at www.pts.pitt.edu/parking/visitor.html, www.pittsburghparking.com, or www.otma-pgh.org/srv/parking.asp. Another option is to keep your bike on campus. Information about off-campus bike registration can be found at www.pts.pitt.edu/Rideshar/bicreg.htm.
**WHAT'S THE PROCESS?**

Resident students: You will receive a permit application in the mail from the housing department. Completed applications and a copy of your vehicle registration card can be faxed or mailed to the Parking Services Office. You will be notified via mail if you are to receive a permit along with additional instructions regarding payment and pickup of the permit.

Commuter students: Based upon availability, you can obtain a permit by going to the Parking Services Office approximately two weeks prior to the start of classes. Be sure to bring a copy of your vehicle registration card and a form of payment. The Parking Services Office accepts cash, check, Visa, MasterCard, Discover, and Panther Funds.

**Evening students:** You may purchase a permit at any time during the year in person, by mail, or by calling the Parking Services Office. To purchase in person or by mail, simply bring or send a copy of your vehicle registration card and a form of payment to the University of Pittsburgh, Parking Services Office, 204 Brackenridge Hall, 3959 Fifth Avenue, Pittsburgh, PA 15260-4924. We accept cash, check, Visa, MasterCard, Discover, and Panther Funds for purchases in person, and check or credit cards for purchases by mail—please do not send cash. For credit card mail orders, please include card type, number, expiration date, and signature. To purchase a permit over the phone, please call 412-624-4034 with your credit card number and a customer service representative will assist you. Permits are available at the time payment is received. If you wish to have your permit sent to you, please indicate this on your order or when you are speaking to the customer service representative. Please allow 10 days for delivery of the permit through the mail.

**JUST DON'T DO IT**

We do our best to ensure that you have a parking space when you need one. In order to accomplish this goal, we sometimes have to penalize those who don’t follow the rules. You are subject to penalty, including ticketing, booting, and/or towing, if you...

- Buy or borrow a permit from someone other than the Parking Services Office;
- Use unauthorized University lots—please check the map at the right for details;
- Impede access or traffic;
- Park in violation of special event procedures;
- Fail to pay parking violations;
- Use an invalid permit or keycard;
- Display a permit that has been canceled, altered, defaced, or reported as missing (which also may result in a fine); or
- Use your permit at the wrong time.

*Repeat Offender*

Towing is at our discretion, but the responsibility for towing and storage charges is yours (or the vehicle owner’s).

**BUT JUST IN CASE...**

If something does go wrong, the Parking Services Office is still your first stop. You may pay parking fines in person during our established office hours or mail your payment to us. Either way, it’s due within 10 days from the date the citation was issued. Fines not paid within 90 business days will be forwarded to Student Business Services, which may place a hold on your account—so pay your fines promptly.

You also can appeal your parking citation by faxing us at 412-624-0956, by e-mail at parkappeals@bc.pitt.edu, by mail, or by telephone at 412-624-8899. In all cases, your appeal must be received or postmarked within 10 days from the date on which the citation was issued in order for it to be considered. If you need help or other information on filing an appeal, call us at 412-624-8899 or stop by the office in person.

If you receive a nontraffic citation from the Commonwealth of Pennsylvania, arrange your payment directly with the office of the local magistrate (found on the citation notice), not the Parking Services Office.

**Let availability be subject to change.**

***May move to the evening student lots after 5 p.m.***

**MAP—Motorist Assistance Program**

If your vehicle needs a jump start or if you’ve locked your keys inside, MAP is here for you. Call MAP for assistance at 412-624-4034 during Parking Services Office hours or Pitt police at 412-624-2121 at all other times.